

# Streamline Technologies, Inc.

1900 Town Plaza Court, Winter Springs, FL 32708  
Phone: 800-828-7584, Local: 407-679-1696, Fax: 407-695-0022

## ICPR Version 3 and PercPack Plug-In Order Form

**New Customers:** Please fill out this form and mail it to us with a check or money order.

**Existing Customers:** Either prepay as if you were a new customer or fill out this form and fax it to us with your company purchase order along with the promissory note on the following page signed by someone duly authorized to make purchases for your company and we will invoice you. If you purchased at least one copy of ICPR v3 for Windows after July 31, 2003, you may be eligible for a multi-purchase discount. To obtain a price quote, please give us a call or send an email to: [sales@streamnologies.com](mailto:sales@streamnologies.com).

### STANDARD PURCHASE:

ICPR Version 3	Unit Price	Quantity	Total Price
5 Node	\$ 795		
10 Node	\$1,495		
10,000 Node	\$2,995		
UPS Ground Shipping Fee per Item	\$ 15		

**OPTIONAL PURCHASE:** To add PercPack to your ICPR purchase, please specify below.

PercPack Plug-In	Price Per Each ICPR Unit	Quantity	Total Price
PercPack Plug-In	\$ 995		

Sub-total from above	
FL State Sales Tax 6%	
FL County Sales Tax	
<b>Total</b>	

Three months of tech support are included in the above prices. The annual tech support plan is available at \$180 per year per license for standard ICPR, and \$240 per year per license for ICPR with PercPack. Please see "ICPR Version 3 and PercPack Plug-In Technical Support Plan" for details.

Yes, I'd like to enroll in the annual technical support plan. Please invoice me.

Contact Name: \_\_\_\_\_

Company Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_ COUNTY \_\_\_\_\_

Phone #: (        ) \_\_\_\_\_ Fax #: (        ) \_\_\_\_\_

E-Mail: \_\_\_\_\_

# Streamline Technologies, Inc.

1900 Town Plaza Court, Winter Springs, FL 32708  
Phone: 800-828-7584, Local: 407-679-1696, Fax: 407-695-0022

---

## ICPR Version 3 and PercPack Plug-In TECHNICAL SUPPORT PLAN

The first three months of technical support for ICPR and ICPR with PercPack Plug-In are free. [An optional Technical Support Plan is available for only \\$180 per year per license for ICPR, and \\$240 per year per license for ICPR with PercPack.](#) Details are described below. Should you decide to forego this option, technical support will be charged at our then-current hourly technical support rate (currently \$160 per hour for ICPR and \$\_\_\_\_\_ per hour for ICPR with PercPack, minimum 15-minute blocks). ***Please note that to be eligible for the ICPR Version 3 Technical Support Plan, you must enroll within 3 months of your purchase date.***

### PLAN DESCRIPTION

After the initial 3-month period, technical support and future maintenance updates will be provided at a cost of \$180 per year per license for ICPR, and \$240 per year per license for ICPR with PercPack . If your office has multiple licenses, then the tech support fee must be paid for all licenses.

The tech support fee includes assistance via phone calls, faxes and email on questions related to the use and operation of the program, modeling questions/problems, hardlock issues and installing/uninstalling the program. The fee also includes free updates related to maintenance of the software. It does not include comprehensive reviews of complex models, consulting services or major enhancements to the software.

Technical support fee cycles will begin July 1 of each year and extend to June 30 of the subsequent year. Invoices will be issued in April for the next cycle. Tech support for new licenses will be prorated as follows:

#### Standard ICPR (without PercPack) Licenses:

Payments made between January 1 and June 30 will be prorated at \$15 per month plus an additional \$180 for the subsequent year.

Payments made between July 1 and December 31 will be prorated at \$15 per month through June 30 of the following year.

#### ICPR with PercPack Plug-In Licenses:

Payments made between January 1 and June 30 will be prorated at \$20 per month plus an additional \$240 for the subsequent year.

Payments made between July 1 and December 31 will be prorated at \$20 per month through June 30 of the following year.

Prices are subject to review and change annually with each new technical support fee cycle.